MANAGEMENT PROGRAMME

Term-End Examination December, 2016

MS-055 : LOGISTICS AND SUPPLY CHAIN MANAGEMENT

Time: 3 hours Maximum Marks: 100

Note: Attempt any four questions. All questions carry equal marks.

- 1. (a) Describe the key processes required to integrate the supply chain.
 - (b) Discuss the major area of interaction between logistics and marketing.
- 2. (a) Discuss some of the strategic activities on which supply chain focuses. Why is it said that these activities are a key to the firm's success and survival?
 - (b) Explain global sourcing and its advantages and disadvantages. How can one arrive at the best course of action for global sourcing?
- 3. (a) How are EDI, Internet and Intranet/ Extranet beneficial in successfull supply chain management?
 - (b) What do you understand by DRP II? How is it different from DRP?

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- 4. (a) What is the need for supply chain performance measures? What factors contribute for the need for new types of measures for managing the supply chain?
 - (b) What is the essence of Balanced Scorecard method of performance measurement?
- 5. (a) Why is it said that transportation is the most fundamental part of strategic logistic management?
 - (b) Legal issues play an important role in SCM. Discuss the four categories of dispute resolution.
- 6. (a) What do you understand by a 4PL company? Illustrate the three models that a 4PL company can adopt to deliver supply chain services.
 - (b) Discuss the application of supply chain management principles in service organisations.