

**B.Sc. IN LEATHER GOODS AND ACCESSORIES
DESIGN (BSCLGAD)**

Term-End Examination

December, 2016

BFW-062 : MANAGEMENT – III

Time : 3 hours

Maximum Marks : 70

Note : Attempt any seven questions. All questions carry equal marks.

-
1. Explain the following in brief : 10
 - (a) Discipline among workers
 - (b) Grievances of workers

 2. Discuss performance appraisal. How does it affect the quality of an organisation ? 10

 3. Describe the organisational objectives and behaviour. 10

 4. Explain in detail the functions of Human Resource Management. 10

 5. Explain in brief any *two* of the following : 2×5=10
 - (a) Methods of Training
(On-the-job and Off-the-job)
 - (b) Exit Interview
 - (c) Occupational Hazards and Diseases

6. Discuss in detail the internal and external sources of recruitment. 10
7. Explain in brief about any *two* of the following : 2×5=10
- (a) Motivation
 - (b) Change Management
 - (c) Chain of Communication
8. What are the different types of industrial disputes ? 10
9. What is controlling ? Explain the various controlling techniques used in modern organisations. 10
-