

MASTER OF ARTS (EDUCATION)

Term-End Examination

December, 2014

MES-043 : ORGANISATIONAL BEHAVIOUR

Time : 3 hours

Maximum Weightage : 70%

Note : All four questions are compulsory. All questions carry equal weightage.

1. Answer the following question in about 600 words :

What are the characteristics of a cohesive group ? Discuss how is it formed ?

OR

Define motivation. What are various types of motivation ? How do motives determine individual and group behaviour ?

2. Answer the following question in about 600 words :

Define leadership. Explain the attributes of an effective leader in an organisational context.

OR

Discuss various indicators which can be used by management in education system to gauge their progress.

3. Answer **any four** of the following questions in about **150** words each :

- (a) Explain the implications of self management in managing educational institutions.
- (b) Explain the tools for measuring interpersonal interactions.
- (c) Differentiate between autocratic and people oriented styles of leadership.
- (d) Explain Derr's model of conflict management.
- (e) Write a short note on approaches of effective communication.
- (f) "We need transformational leadership for educational development in India". Examine the statement.

4. Answer the following question in about **600** words :

As a head of an educational institution elaborate different steps you will take for decision making. What resources would you like to use while taking these decisions ?
