

M.A. IN PSYCHOLOGY (MAPC)

Term-End Examination

December, 2014

MPCE-031 : ORGANISATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

Note : *Attempt any five questions in all. Each question is to be answered in about 500 words. All questions carry equal marks.*

1. Elaborate the different characteristic features and goals of organisational behaviour in present scenario. **10**
2. Describe an organisation in the context of social system. Explain the different types of organisational behavioural model. **2+8=10**
3. Discuss the implications of Vroom's expectancy theory and Equity theory of motivation in work performance. **10**
4. Write **short notes** on the following in about **250 words** each. **5+5=10**
 - (a) Extrinsic and Intrinsic Motivation
 - (b) Components of Organisational Commitment

5. How can you classify leadership ? What are the different characteristic features of leadership ? **5+5=10**
6. Explain the different types of organisational changes and issues of change management. **10**
7. Discuss the twelve c's for team building. **10**
8. Write **short notes** on **any two** of the following in about **250** words each. **5+5=10**
- (a) Psychological contract
 - (b) Cognitive factors in social learning
 - (c) Steps of Organisational Behaviour modification plan
9. What are the different principles of conflict resolution ? Explain the different causes and sources of conflict. **2+8=10**
10. Explain various strategies that can be adopted by an organisation to enhance employees morale and productivity ? **10**
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