

**M.Sc. FOOTWEAR TECHNOLOGY  
(MSCFWT)**

**Term-End Examination  
December, 2014**

00135

**MFW-031 : ORGANISATIONAL BEHAVIOURS AND  
HUMAN RESOURCES DEVELOPMENT**

*Time : 3 hours*

*Maximum Marks : 70*

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*Note : Answer any **three** questions from Section A and  
any **four** questions from Section B. All questions  
carry equal marks.*

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**SECTION A**

1. Define organisational behaviour and discuss its importance and scope in today's business organisation. 10
2. What is perception ? Explain the steps in perceptual process. 10
3. Explain the various styles of leadership. 10
4. Write short notes on the following :  $4 \times 2\frac{1}{2} = 10$ 
  - (a) Johari Window
  - (b) Group Cohesiveness
  - (c) Personality Types
  - (d) Attitude

## SECTION B

5. What is human resource planning ? Discuss the process of HRP. 10
  6. Differentiate between recruitment and selection. Explain the process of recruitment. 10
  7. What do you mean by Employee Promotion ? What are the various merits and demerits of seniority as basis of promoting employees ? 10
  8. What do you mean by the term 'transfer' ? Explain various types of employee transfers. 10
  9. What is performance appraisal ? What are its objectives ? Discuss 360° of performance appraisal. 10
  10. Write short notes on the following :  $4 \times 2\frac{1}{2} = 10$ 
    - (a) Selection process
    - (b) Job analysis
    - (c) On the job and off the job training
    - (d) Job rotation
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