

**B.Sc. IN LEATHER GOODS AND ACCESSORIES
DESIGN (BSCLGAD)**

Term-End Examination

00200

December, 2014

BFW-062 : MANAGEMENT – III

Time : 3 hours

Maximum Marks : 70

Note : Attempt any *five* questions. All questions carry equal marks.

1. Explain in brief any *four* of the following : $4 \times 3 \frac{1}{2} = 14$
- (a) Total Quality Management
 - (b) Classroom Training
 - (c) Resignation
 - (d) Retirement
 - (e) Exit Interview
2. (a) What do you understand by occupational hazards and diseases ? How do these affect the health and performance of an employee ? Suggest some measures to minimize these hazards at workplace. 7
- (b) Discuss performance appraisal. How does it affect the human resources in an organisation ? 7

3. Differentiate between the following : $4 \times 3 \frac{1}{2} = 14$
- (a) Job description and Job specification
 - (b) Recruitment and Selection
 - (c) Training and Development
 - (d) Boredom and Monotony
4. (a) What do you understand by International HRM-cultural differences ? Support your answer with suitable examples. 7
- (b) Discuss the statutory provisions concerning health. 7
5. (a) What is grievance ? Discuss the causes of grievances. 7
- (b) Describe the internal and external sources of recruitment. 7
6. Write short notes on any **four** of the following : $4 \times 3 \frac{1}{2} = 14$
- (a) Factors of Human Resource Planning
 - (b) Recruitment policies
 - (c) Chain of communication
 - (d) Co-ordination and planning
 - (e) Organisational behaviour
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