

B.Sc. FOOTWEAR TECHNOLOGY (BSCFWT)

Term-End Examination

December, 2014

00366

BFWE-013 : MANAGERIAL DEVELOPMENT

Time : 3 hours

Maximum Marks : 70

Note : Attempt *all* questions.

1. "Management is the art of getting things done through others." Justify this statement with suitable examples. 10

2. What is "Conflict" ? Discuss conflict management styles, in detail, with the help of suitable examples. 15

3. What is a "Group" ? Discuss the importance of informal groups in the organisation. 15

4. What are the barriers to effective communication ? How can these barriers be overcome ? 15

 5. What is the difference between “Leader and Manager” ? Discuss the various leadership as well as managerial styles. 15
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