

**MASTER OF BUSINESS ADMINISTRATION
(MBACT)**

Term-End Examination

00425

December, 2014

MCTE-022 : VOICE OVER INTERNET PROTOCOL

Time : 3 hours

Maximum Marks : 100

*Note : Answer any **five** questions. All questions carry equal marks.*

1. (a) What is VOIP ? Explain how it is different from PSTN. 5
(b) Explain how VOIP works. Write and explain various devices and protocols used to achieve the objective. 15
2. What is Session Initiation Protocol ? Explain how it controls communication sessions like voice and video calls over Internet Protocol ? 20
3. (a) What is Packet Switching ? Explain how packet switching is advantageous in VOIP. 10
(b) Write merits and limitations of VOIP over PSTN. 10

4. What is SKYPE ? Write and explain in detail on implementation of SKYPE along with a schematic diagram. 20
5. Write and explain various issues/challenges that are to be addressed in implementation of VOIP.. 20
6. (a) What is Real-time Transport Protocol (RTP)? Draw and explain its Packet Header. 10
- (b) Explain the use of VOIP from the legal point of view in India. 10
7. Write short notes on the following : 20
- (a) Web-based VOIP
- (b) Caller ID Spoofing
- (c) H.323 Protocol
- (d) Voice XML
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