

POST GRADUATE DIPLOMA IN
HOSPITAL AND HEALTH MANAGEMENT

Term-End Examination

December, 2012

DHHM-01 : INTRODUCTION TO MANAGEMENT-I
INTRODUCTION TO MANAGEMENT-II

Time : 3 hours

Maximum Marks : 70

Note : Attempt all questions.

1. Discuss the objectives and functions of Management. Describe planning process with suitable examples. 7+8=15

2. Define Inventory Control. Describe aims and objectives of Inventory Control. Discuss various tools and techniques of Inventory control that can be applied in a Hospital situation. 2+5+8=15

3. Write short notes on *any four* of the following :
 - (a) Total Quality Management 5x4=20
 - (b) Programme Evaluation Review Technique (PERT)
 - (c) Types of cost
 - (d) Training Methods
 - (e) Leadership Skills

4. Write Short notes on *any four* of the following : 5x4=20
- (a) Break Even Analysis
 - (b) Cost Benefit and Cost Effective analysis
 - (c) Zero based Budgeting approach
 - (d) Equipment audit
 - (e) Theories of Motivation
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