

**MASTER OF ARTS
(PUBLIC ADMINISTRATION)**

Term-End Examination

December, 2012

**MPA-021 : EFFECTIVE GOVERNANCE FOR
URBAN SERVICE DELIVERY**

Time : 2 hours

Maximum Marks : 50

Note : Attempt any five questions in about 400 words each, selecting at least two questions out of each section. All questions carry equal marks.

SECTION - I

1. Discuss briefly the institutional innovations of urban governance in Mumbai. **10**
2. Describe the sources of finances of urban local bodies. **10**
3. Examine the committee system in urban local bodies. **10**
4. Write a note on integrated personnel system. **10**
5. Describe cantonment boards and highlight their functions. **10**

SECTION-II

6. Write a note on management options for handling e-waste. 10
 7. Explain the role of central government in the provisioning of urban services. 10
 8. Discuss the steps that are involved in preparing a water audit for effective governance of urban services delivery. 10
 9. Describe the different forms of project agreement. 10
 10. Discuss briefly the roles and responsibilities of deliberative and executive wings of municipal corporations. 10
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