

MASTER OF ARTS (EDUCATION)

Term-End Examination

December, 2013

MES-043 : ORGANISATIONAL BEHAVIOUR

Time : 3 hours

Maximum Weightage : 70%

Note : All questions are compulsory. All questions have equal weightage.

1. Answer the following question in about 600 words :

What is stress management ? Discuss the role of meditation in stress management.

OR

Discuss the relevance of interpersonal relationship. Explain the steps for developing positive interpersonal relationship in an educational institute.

2. Answer the following question in about 600 words :

Explain the characteristics of transformational. Discuss its role in educational management.

OR

Discuss the role of various stakeholders in educational decision making.

3. Answer **any four** of the following questions in about **150** words each :
- (a) Explain Herzberg's theory of motivation.
 - (b) Discuss the social skills needed for self development.
 - (c) Explain the steps in problem solving.
 - (d) Discuss the forms of power and their appropriate use.
 - (e) Describe the Gandhian model of conflict resolution.
 - (f) Explain significance of non - verbal communication.

4. Answer the following question in about **600** words :
- Suppose you have been appointed as a principal of a school. Explain the steps you will take to develop an effective team for smooth functioning of your school.
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