

**MANAGEMENT PROGRAMME
(BANKING AND FINANCE)**

Term-End Examination

December, 2013

**MS-425 : ELECTRONIC BANKING AND IT
IN BANKS**

Time : 3 hours

Maximum Marks : 100

(Weightage 70%)

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- Note : (i) Answer **any five** questions.
(ii) All questions carry **equal** marks.*
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1. Define Communication Channel and describe the different types of communication channels. Explain Satellite Transmission and discuss the manner in which VSAT network system can be used for improving banking system.
2. Describe the technology on which smart cards function ? Also explain the variety of smart cards that are available in the market.
3. Explain the meaning and functions of Supply Chain Management (SCM). What are the principles of SCM ? Discuss the push versus pull models of SCM.
4. How is system audit different from computer audit ? Explain the importance of system audit for an organisation and the procedure adopted for developing an effective audit plan.

5. What do you mean by Strategic Resource Planning? Explain the manner in which it is done in an organisation. Describe in detail the designing of a Decision Support System (DSS).
 6. Describe the issues which are considered while establishing a call centre. What are the advantages of Electronic Bill Presentation and Payment Systems? Discuss the different electronic billing and payment models that can be used by organisations for on-line Bill Presentation and Payment.
 7. What is a Data Warehouse and what are the reasons behind implementing it? Describe the different steps involved in the implementation of data warehouse in a Bank.
 8. Write notes on the following :
 - (a) Home Banking
 - (b) Intellectual Property Rights
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