

**M.Sc. FOOTWEAR TECHNOLOGY
(MSCFWT)**

**Term-End Examination
December, 2013**

**MFW-031 : ORGANIZATIONAL BEHAVIOURS
AND HUMAN RESOURCES DEVELOPMENT**

Time : 3 hours

Maximum Marks : 70

*Note : Attempt seven questions in all. Three questions from
Section - A, and four questions from Section - B.*

SECTION-A

1. What do you understand by Organisational Behaviour ? What are the various scopes and challenges of organizational behaviour ? **10**
2. What is perception ? Explain the process of perception. **10**
3. What is Morale ? What factors influence morale ? How can managers build the morale of employees ? **10**
4. What is group dynamics ? Explain the stages of group development. **10**

SECTION-B

5. Why has the human resource function grown in stature and influence, in many organisations ? What are the challenges before the HR Professionals in the changing global business scenario ?
6. Distinguish between job analysis, job description and job specification. What precaution should be taken while preparing them ?
7. What is human resource planning ? Explain the process of human resource planning in brief.
8. What do you mean by "recruitment" ? What are the various sources of recruitment ? How can an organisation evaluate the worth of these sources ?
9. What is performance appraisal ? Explain the process and methods of performance appraisal.
10. Write short notes on the following :
 - (a) Job evaluation
 - (b) Placement and Induction
 - (c) Transfer and Promotion
 - (d) Job enlargement and Job enrichment