

**MASTER OF BUSINESS ADMINISTRATION  
(NETWORK INFRASTRUCTURE  
MANAGEMENT)  
(MBANIM)**

**Term-End Examination**

**December, 2013**

**MCR-014 : ORGANISATIONAL DESIGN,  
DEVELOPMENT AND CHANGE**

*Time : 3 hours*

*Maximum Marks : 100*

*Note : Attempt any five questions.*

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1. Briefly explain any four approaches to understand organisation. 20
  2. What are the key factors that affect organisation design ? 20
  3. What is matrix structure ? When is it used ? Explain with an illustration. 20
  4. Briefly explain the relationship between strategies of organisation development and structure. 20
  5. What are the different approaches to organising and analysing work ? 20

6. What is the impact of high technology on job design ? 20
7. What is work-life balance ? How is it beneficial to both employers and employees ? 20
8. Write short notes on **any two** of the following : 20
- (a) Conducting interviews for organisational diagnosis
  - (b) Process of change
  - (c) Role of institutional building in organisational development.
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