

**MS-43**

## **Management Programme**

**ASSIGNMENT**  
**For**  
**January 2022 and July 2022 sessions**

**MS – 43: Management Control Systems**  
**(Last date of submission for January 2022 session is 30<sup>th</sup> April, 2022**  
**and for July 2022 session is 31<sup>st</sup> October,2022)**



**School of Management Studies**  
**INDIRA GANDHI NATIONAL OPEN UNIVERSITY**  
**MAIDAN GARHI, NEW DELHI – 110 068**

## ASSIGNMENT

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<b>Course Code</b>	:	<b>MS-43</b>
<b>Course Title</b>	:	<b>Management Control System</b>
<b>Assignment Code</b>	:	<b>MS-43/TMA/JAN/2022</b>
<b>Coverage</b>	:	<b>All Blocks</b>

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**Note:** Attempt all the questions and submit this assignment to the coordinator of your study centre. **Last date of submission for January 2022 session is 30<sup>th</sup> April, 2022 and for July 2022 session is 31<sup>st</sup> October, 2022.**

Q1. Discuss the integration of Total Quality Management (TQM) and Just In Time (JIT) techniques with the management control systems.

Q2. In any organization of your choice try to find out the different types of Responsibility Centres that are established and the reasons for having such centres. Give a report on your findings and suggestions if any.

Q3. Explain the following organization-wide incentive systems:

(a) The Scanlon Plan

(b) The Kaiser Plan

Q4. Describe the unique characteristics of financial service organizations. Explain in detail the various variables of banking system which affect the management control system of a bank

Q5. Study the Case of 'Sun Cellular Limited' given in Block 5 of this course and answer the questions given at the end of the case.