

Management Programme

ASSIGNMENT
(January to December)
2021

MS – 21: Social Processes and Behavioral Issues



School of Management Studies
INDIRA GANDHI NATIONAL OPEN UNIVERSITY
MAIDAN GARHI, NEW DELHI – 110 068

ASSIGNMENT

Course Code	:	MS - 21
Course Title	:	Social Processes and Behavioral Issues
Assignment Code	:	MS-21/TMA/SEM-I/2021
Coverage	:	All Blocks

Note: Attempt all the questions and submit to the coordinator of your study centre on or before 31st October, 2021.

1. Describe and discuss different organizational behaviour models and their relevance. Give examples.
2. What is power and how is it different from authority and influence? Describe different sources of power and discuss how power can be used ethically with examples.
3. Briefly describe the factors influencing perception. Discuss the problems encountered in social perception with examples and the strategies to minimize them.
4. Discuss the relationship between stress and performance. Describe the techniques to manage stress with relevant examples.
5. Discuss the relevance of having optimism in work place and how it helps the organisation to have better performance, with relevant examples.