DBPOFA

TUTOR MARKED ASSIGNMENT (2022)

Introduction to Finance and Accounting: Business Process Outsourcing

Maximum Marks: 100 Course Code: BPOI – 001/101

Weight age: 30% January 2022 session & July 2022 session

Note: This assignment covers all of Course 1. All questions are compulsory.

Marks assigned to the questions have been shown in the bracket.

Q1. Fill in the blanks: (1x5=5)Employees in Process Associates/ Call Centers agent roles report to employees at ------ level. i. ii. To handle -----, one should know how to submit an invoice professionally. iii. Procure to Pay is more ----- in nature than ----iv. In F & A BPO, an employee gains expertise in Accounting and -----Information security is defined as the means of ------٧. Q2. True or False: (1x5=5)i. Accounting software is used to store accounting related records. ii. The only thing that is constant in life is change. iii. In third party outsourcing, customer has huge risk of government permits and tax compliance. iv. Base cost reporting is not a part of closing and reporting function. Invoice is issued before the purchase order in AR cycle. ٧. (10x3=30) Q3. Write short notes on: (In about 200 -250 words) Benefits of F & A outsourcing i. ii. Selection criteria used by employers in F&A BPO Working conditions in BPO iii. Differentiate between: Q4. (12.5x2=25)i. Captive and Third party arrangement ii. Off-shoring and Out sourcing (15) Q5. List and describe the new areas of outsourcing? Draw and define the various functions of Procure to pay (20)Q6.

Last Date for Submission of Assignment (or as and when notified by the University)

For June TEE Exam
For December TEE Exam

31st March 30th September