

BPAC-109

**BACHELOR OF ARTS
(HONOURS)**

BAPAH

ASSIGNMENT

**For the students enrolled in
July 2022 and January 2023 sessions**

COURSE CODE: BPAC-109

PUBLIC SYSTEMS MANAGEMENT



**SCHOOL OF SOCIAL SCIENCES
INDIRA GANDHI NATIONAL OPEN UNIVERSITY MAIDAN
GARHI, NEW DELHI-110068**

Dear Student,

As we have informed you in the Programme Guide, evaluation at IGNOU consists of two parts: i) continuous evaluation through assignments, and ii) term-end examination. In the final result, assignments of a course carry 30% weightage while 70% weightage is given for term-end examination.

This assignment is for students enrolled in this Course in July 2022 and shall be enrolling in January 2023.

You will have to do three Tutor Marked Assignments (TMA) for a six-credit course and two TMAs for a four-credit course. This Assignment booklet has TMAs for the generic elective course **BPAC-109 Public Systems Management** which is a six credit course. The booklet therefore has three TMAs whose total marks add up to 100 and carry a weightage of 30 %.

Assignment A has Descriptive Category Questions (DCQs). These are meant for writing essay type answers, with an introduction and a conclusion. These are intended to test your ability to describe your understanding/knowledge about the topic in a systematic, to-the-point and coherent manner.

Assignment B has Middle Category Questions (MCQs). These questions require you to first analyse the topic in terms of arguments and explanations and then write the answers in a concise manner. They are meant to test your ability to distinguish, compare and contrast, or clear understanding of the concepts and processes.

Assignment C has Short Category Questions (SCQs). These questions are meant to improve your skill of recall in brief the relevant/precise information about persons, writing, events, or clear understanding of concepts and processes.

Before you attempt the assignments, please read the instructions carefully provided in the Programme Guide. It is important that you write the answers to all the TMA questions in your own words. Your answers should be within the approximate range of the word-limit set for a section. Remember, writing answers to assignment questions will improve your writing skills and prepare you for the term-end examination.

As mentioned in the Programme Guide, you need to submit all the assignments within the stipulated time for being eligible to appear in the term-end examination.

Submission of the completed assignments:

| Admission batch | Last date of Submission | Place of submission |
|---|---|---|
| For the students enrolled in July 2022 For the students who shall be enrolling in January 2023 | 30 th April 2023 31st October, 2023 | Coordinator of the student's study center |
| | | |

You must obtain a receipt from the Study Centre for the assignments submitted and retain it. If possible, keep a xerox copy of the assignments with you.

The Study Centre will have to return the assignments to you after they are evaluated. Please insist on this. The Study Centre has to send the marks to the Student Evaluation Division at IGNOU, New Delhi.

We expect you to answer each question as per guidelines for each category as mentioned in the assignment. You will find it useful to keep the following points in mind:

- 1) **Planning:** Read the assignments carefully, go through the Units on which they are based. Make some points regarding each question and then rearrange them in a logical order.
- 2) **Organisation:** Be a little selective and analytic before drawing up a rough outline of your answer. Give adequate attention to your introduction and conclusion.
Make sure that your answer:
 - a) is logical and coherent;
 - b) has clear connections between sentences and paragraphs, and
 - c) is written correctly considering your expression, style and presentation.
- 3) **Presentation:** Once you are satisfied with your answer, you can write down the final version for submission, writing each answer neatly and underlining the points you wish to emphasize. Make sure that the answer is within the stipulated word limit.

Wish you all the best!

**Faculty of Public Administration
SOSS, IGNOU, New Delhi**

BPAC-109 Public Systems Management
Tutor Marked Assignments

CourseCode:BPAC
109Assignment Code: ASST /TMA / July 2022-January 2023
Total Marks:100

Assignment A

Answer the following in about 500 words each.

1. Explain the concept of public systems management and also describe its characteristics. 20 Marks
2. Examine the role of legislature in governance. 20 Marks

Assignment B

Answer the following questions in about 250 words each.

3. Discuss the role of regulatory state. 10 Marks
4. Write a note on principles of total quality management. 10Marks
5. Analyse the different forms of accountability. 10 Marks

Assignment C

Answer the following questions in about 100 words each.

6. Explain the concept and forms of network governance. 6Marks
7. What is garbage can model of decision making? 6 Marks
8. State the advantages and disadvantages of enterprise resource planning. 6Marks
9. Discuss the features of Right to Information. 6 Marks
10. Explain the concept of responsiveness. 6 Marks