

00536

M.Sc. HOSPITALITY ADMINISTRATION

Term-End Examination

April, 2011

**MHA-13 : BASICS OF HUMAN RESOURCE
PLANNING**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions in about 600 words each.

1. What are the objectives of Human Resource Planning ? Is there a need for Human Resource Planning in hospitality industry ? **20**
2. Write short note on *any two* of the following : **10+10**
 - (a) Job evaluation
 - (b) Demand forecasting methods
 - (c) Human Resource Accounting
3. Discuss the HRD characteristics required for service industry. **20**
4. Write an essay on Human Resource Audit. **20**

5. Discuss the various HRD mechanisms. 20
 6. Discuss the significance of computer application in Human Resource Management citing examples from the hospitality industry. 20
 7. Define manpower demand. How is it different from manpower need and requirement ? 20
 8. Discuss the uses of job description. How is it linked to job analysis ? 20
 9. Define the concept of job analysis and job description. Identify the uses of job description. 20
 10. Discuss the emerging trends in HRD and its relation to hospitality industry. 20
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