

**M.Sc. FOOTWEAR TECHNOLOGY  
(MSCFWT)**

**Term-End Examination**

**June, 2011**

**MFW-031 : ORGANIZATIONAL BEHAVIOURS  
AND HUMAN RESOURCES DEVELOPMENT**

*Time : 3 hours*

*Maximum Marks : 70*

*Note : Attempt any seven questions. Three questions from  
Section - A, and Four questions from Section - B.*

**SECTION - A**

1. "Organisational behaviour is the study of human behaviour". Discuss the statement with the help of OB Model. **10**
2. What are the various challenges and opportunities for an OB Manager in the present business scenario ? **10**
3. What is personality ? What are its - **10**  
determinants ? Which of these determinants are more important in shaping an individual's personality ?

4. What is motivation ? Critically examine the Maslow's need hierarchy theory - of motivation. 10
5. What is group dynamics ? What are the various stages in the group-formation ? 10

## SECTION - B

6. Define the term human resource management. 10  
Discuss the importance and role of-human resource management in an-organisation.
  7. What is human resource planning ? Discuss the 10  
process of human resource planning in detail.
  8. What is recruitment ? Discuss the - recruitment 10  
process and various sources of recruitment for the middle and junior level management in a pharmaceutical company.
  9. What do you understand by separations ? 10  
Explain the different types of separations.
  10. Differentiate between promotion and transfer. 10  
Discuss the principles of transfers.
  11. Define the term 'training and - development'. 10  
Bring out the steps in training and development process.
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