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DIPLOMA IN ELECTRICAL AND MECHANICAL ENGINEERING (DEME)

Term-End Examination June, 2011

BME-044: INDUSTRIAL MANAGEMENT

Time: 2 hours Maximum Marks: 70

Note: Attempt any six questions. Question number 1 is compulsory.

1. Select the most suitable answer:

10x2=20

- (a) Which of the following factor would have been classified as a motivators by Herzberg.
 - (i) Super vision
 - (ii) Salary
 - (iii) Recognition
 - (iv) Status
- (b) Which one of the following is known as father of Industrial Engineering:
 - (i) Newton
 - (ii) Gilbreth.F.B
 - (iii) Grant.L
 - (iv) Taylor.F.W

(c)		is responsible for the issue of	
	instr polic	ructions on the basis of organisation by.	
	(i)	Middle management	
	(ii)	Top management	
	(iii)	Lower management	
	(iv)	None of the above	
(d)	The authoritarian leader:		
	(i)	Asks the group to make decision	
	(ii)	Permits subordinate to function within defined limits	
	(iii)	Is subordinate oriented	
	(iv)	Makes decisions and announces them	
(e)	Human relation aspect of management was proposed by :		
	(i)	Douglas Mc. gregor	
	(ii)	Elton Mayo	
	(iii)	F.W.Taylor	
	(iv)	Rogers	
(f)	The	grouping of activities into	
	organizational units is called:		
	(i)	Corporate plans	
	(ii)	High level management	
	(iii)	Functional authority	
	(iv)	Departmentation	

- (g) The primary aim of value analysis is to reduce:
 - (i) overhead cost
 - (ii) labour cost
 - (iii) material cost
 - (iv) indirect cost
- (h) The financial position of company is considered to be sound if:
 - (i) Sufficient funds are available under reserve and surplus.
 - (ii) Sales are increasing.
 - (iii) Gross profit is reasonable.
 - (iv) The company has no loans outstanding.
- (i) In an organisation, the various contacts among organization units/individuals can be represented by a system of :
 - (i) information
 - (ii) feed back
 - (iii) communication
 - (iv) symbols
- (j) An organisation is a means of :
 - (i) management of large global business only
 - (ii) rational co-ordination of activities of different people to achieve goal.
 - (iii) providing livelihood
 - (iv) co-ordination between different group of people with no goal

2.	(a)	What are major limitations of Taylor's idea on management?	5	
	(b)	Define co-ordination, decision making and controlling.	5	
3.	(a)	What do you understand by planning? State the benefit of planning.	5	
	(b)	What are the objectives of communication?	5	
4.	Writ prog	te about rules, methods, standards, rammes, project, budget.	10	
5.	(a)	What are the characteristics of leadership?	5	
	(b)	What is the role of management in safety?	5	
6.	(a)	What are salient provision of Factory Act, 1948 ?	5	
	(b)	What are the benefits of ESI Act?	5	
7.	(a)	Define safety management. What are the objectives of safety management?	5	
	(b)	Define accident. What are the losses arising due to the accident?	5	
8.	Write	Write short notes on any two of the following: $2x5=10$		
	(a)	Training method		
	(b)	Qualities of leader		
	(c)	Steps involved in decision making		
	(d)	Duties of supervisor in safety		