DIPLOMA IN SECURITY MANAGEMENT

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Term-End Examination

June, 2010

BSEI-007 : TRAIN THE TRAINERS

Time : 3 hours   *Maximum Marks : 100*

Note : *Questions no. 1 is* **compulsory** *(part A, B, C).*
Q. No. 2 attempt any 7 out of 10 questions and Q. 3 attempt any 3 out of 5 questions.

PART-A

1.   State *true/false* :   10x1=10

   (a)   Random searches must be seen as a matter of routine security.   ( )

   (b)   All records of the search carried out should be destroyed.   ( )

   (c)   Under no circumstance must be a male search a female or vice - versa. ( )

   (d)   While searching for bombs, do not touch or handle suspicious objects.   ( )

(e) 'T' Groups are organized into stranger, family and cousin Groups, and ideally may contain 17 to 35 participants. ( )

(f) The role of the observer is to watch the exercise from an un - obtrusive position and without becoming involved in any way ?   ( )

(g) Baffling is putting sand bags near the adjacent structures, abutment walls and buildings to protect them.   ( )

(h) Buttress is putting sandbags near the adjacent structures, abutment walls, and buildings to protect them. ( )

(i) A crisis is an event/situation caused by a risk. ( )

(j) Lectures is normal method, in which involves, lecturer to prepare himself thoroughly and strives to transfer knowledge. ( )

PART-B

Fill in the blanks :   8x1=8

1.   (a)   Assignment instructions should clearly indicate what _____ to follow in regards to property found during a search.

(b) For detailed _____ a witness of the same gender is present throughout the entire search procedure.

(c) Risk analysis undertakes detailed reviews to assess _____ .

(d) _____ is a development method in which the manager is presented with a written description of an organisational problem to diagnose and solve.

(e) _____ is a training technique in which trainers act out the parts of people in a realistic management situation.

(f) As per Transactional analysis all our behaviours can be classified to three ego states, Parents, _____ and child.

(g) 'T' Groups lead to understanding of self and contribute towards organisational change and development through training in Attitudinal changes in participants and creating better _____ .

(h) Fish Bowl Exercise is experiential learning method requiring active participation to enhance the learning experience of the _____ .

PART-C

1. Multiple choice/choose the correct word : 10x1=10

(a) Specific searches are targeted at _____ people or vehicles because of information received or there are reasonable grounds to suspect an offence has been or is being committed.

   (i) Employees   (ii) Women Employees

   (iii) Specific   (iv) Visitors

(b) In a retail stores specific searches are usually called for by the :

   (i) Security officer

   (ii) Store management

   (iii) Floor In-charge

   (iv) All of the above

(c) A search _____ is a formal document that most companies will keep on the assignment.

   (i) Copy   (ii) Register

   (iii) Room   (iv) Supervisor

(d) Adhering strictly to counter IED procedure. Remember :

   (i) Buttress   (ii) Baffling

   (iii) Venting   (iv) All of the above

(e) The Vulnerabilities identified through risk analysis are used to address the :

  (i) Door locks   (ii) Main gate

  (iii) Police liaison   (iv) Gaps

(f) Training needs can be classified as falling into :

  (i) Needs to organisational Level

  (ii) Needs at occupational Level

  (iii) Needs at Individual Level

  (iv) All of the above

(g) For best transfer of knowledge, entails students to :

  (i) Come to the class without studying

  (ii) Forget about it after the lecture

  (iii) Go through the subject prior to the lecture and revise it after the same

  (iv) All of the above

(h) A project/dissertation is prepared by the students in the following manner's :

  (i) Verbal lecture scripts

  (ii) Written account

  (iii) All of the above

  (iv) None of the above

(i) 'T' Groups lead to understanding of self and contribute towards organisational change and development through training in :

(i) Management

(ii) Attitudinal changes in participants

(iii) Industrial Relations

(iv) House -keeping

(j) 'T' Groups are organized into stranger, family and cousin Groups, and ideally may contain :

(i) 3 to 5 participants

(ii) 8 to 15 participants

(iii) 17 to 35 participants

(iv) None of the above

2. Attempt *any seven* :   7x6=42

(a) What action is required to be taken on recovery of the company property ?

(b) What is a specific search ? Write briefly.

(c) Write a short note on the search reports.

(d) How should a security staff treat a person who is required to be searched ?

(e) What are the places that should be searched ? In case of a bomb threat call.

(f) What are the 6 major parts a vehicle can be divided for search ?

(g) Write short note on the training need identification.

(h) What are the points to be borne in mind as far as consent to search personnel is concerned ?

(i) What are the contents of a training plan ?

(j) Costing element in the training is an important aspect. Write a brief note on the same, as far as the commerce is concerned.

3. Attempt *any three* :   3x10=30

(a) Write short note on Risk Analysis.

(b) Write a brief note on the Security Surveys.

(c) Explain briefly the following :

(i) Lecture

(ii) Lecture Cum discussion

(iii) Syndicate discussion

(iv) Case Studies

(v) Role plays

(d) How does one go about setting objectives for training ? Set the objectives for a security Guard's Training Programme.

(e) Write briefly on the designing of training programme, with particular reference to block and detailed syllabus.