

MASTER'S IN TOURISM MANAGEMENT

Term-End Examination

June, 2010

02658

**MTM-2 : HUMAN RESOURCE PLANNING AND
DEVELOPMENT IN TOURISM**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five Questions. All questions carry equal marks.

1. What is the need of Human Resource Planning ? 20
Also discuss rate of return approach used for it.
2. Explain the process of estimating manpower demand. 20
3. What is Job Evaluation ? Discuss its relation with salary. 20
4. Write a note upon Point Rating method of Job Evaluation. 20
5. What is HRIS ? Explain at both macro and micro level. 20

6. Present on overview of trends in HRD in India. 20
 7. Write notes upon following HRD mechanisms :
2x10=20
 - (a) Performance Appraisal
 - (b) Career planning
 8. Explain task analysis and steps involved in it. 20
 9. Elaborate on the role of HRD in tourism sector. 20
 10. Write an essay on HRD in small organizations. 20
-