

**MASTER OF ARTS (EDUCATION)**

**Term-End Examination**

**June, 2010**

**MES-114 : MANAGEMENT OF DISTANCE  
EDUCATION**

00148

*Time : 3 hours*

*Maximum Weightage : 70%*

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- Note :**
- (i) *All four questions are compulsory.*
  - (ii) *Attempt all questions.*
  - (iii) *All questions carry equal weightage.*
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1. Answer the following question in about 600 words :

Explain the planning processes in the management of an organisation.

**OR**

Discuss various components involved in Academic Management in an educational institution.

2. Answer the following question in about 600 words :

Explain the future developments in Indian Higher Education.

**OR**

Explain the objectives and typology of academic programmes of IGNOU.

3. Answer *any four* of the following in about **150** words each :
- (a) Write a brief note on self-initiated models of change.
  - (b) Identify the characteristics of “change agent”.
  - (c) Briefly write about Team-Building in light of an organisational renewal.
  - (d) Explain briefly main problems and needs of distance learners.
  - (e) Write about main features of a single mode Institution.
  - (f) Explain the steps involved in course development in Distance Education.
4. You have been entrusted to maintain quality and ensure effective management of a distance education institution. Develop an effective “monitoring and evaluation system” to accomplish the task given to you.
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