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**POST GRADUATE DIPLOMA IN HOSPITAL
AND HEALTH MANAGEMENT**

Term-End Examination

December, 2011

**DHHM-2 : CLINICAL, DIAGNOSTIC &
THERAPEUTIC SERVICES AND SUPPORT AND
UTILITY SERVICES AND RISK MANAGEMENT**

Time : 3 hours

Maximum Marks : 70

Note : All questions are compulsory.

1. Define Medical emergency. Discuss the Policy & Procedures in an accident and emergency service department of a district hospital. **5+10=15**
 2. Discuss the epidemiology of Hospital Acquired Infections. How would you control and prevent it ? **5+10=15**
 3. Write short notes on *any four* of the following : **4x10=40**
 - (a) Air Handling unit.
 - (b) Overcrowding and long waiting time in OPD.
 - (c) Quality Control in Laboratory services
 - (d) Managerial issues in In - Patient department.
 - (e) Nursing Audit.
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