

**POST GRADUATE DIPLOMA IN
EDUCATIONAL MANAGEMENT AND
ADMINISTRATION (PGDEMA)**

Term-End Examination

December, 2011

MES-046 : HIGHER EDUCATION

Time : 3 hours

Maximum weightage : 70%

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- Note :** (i) *All questions are compulsory.*
(ii) *All questions carry equal weightage.*
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1. Answer the following question in about 600 words.

Define human resource management and elaborate upon the importance of human resource management in an educational institution.

OR

Define 'knowledge management'. Discuss the nature and scope of knowledge management in contemporary times.

2. Answer the following question in about 600 words :

Mention and explain, in the context of higher education, the elements, purposes and principles of material resources.

OR

Define 'leadership' and explain any four traits of a good educational leader.

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3. Answer *any four* of the following questions in about 150 words each :

- (a) Managing diversity
- (b) Balanced scorecard in universities
- (c) Technology augmented innovation management
- (d) Objectives of training in higher education
- (e) Women in higher education
- (f) Collaboration leading to globalisation of education.

4. Answer the following question in about 600 words :

What changes do you visualise in the role of a head of an institution in the 21st century ?
