

MASTER OF ARTS (EDUCATION)

Term-End Examination

December, 2011

MES-113 : LEARNER SUPPORT SERVICES

Time : 3 hours

Maximum Weightage : 70%

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- Note : (i) All the four questions are compulsory.
(ii) All the questions carry equal weightage.*
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1. Answer the following question in about **600** words.

What is distance teaching ? Discuss the steps comprising the process of distance teaching.

OR

Describe the significance of face to face sessions in distance education programmes.

2. Answer the following question in about **600** words.

Explain how assignments can be the means for academic, personal and supplemental communication.

OR

Explain the functions of a Regional centre in distance Education institution.

3. Answer *any four* of the following questions in about 150 words each :

- (a) Differentiate between counselling and tutoring.
- (b) Discuss any two skills needed for counselling.
- (c) Describe any two types of tutor comments that may demoralise learners.
- (d) Explain how concept map facilitates learning in distance education system.
- (e) Define performance indicators. List the performance indicators for counselling and practicals.
- (f) Discuss how perception and cognition are involved in the process of reading ?

4. Answer the following question in about 600 words.

Suppose you are an academic counsellor and you have to counsel a group of distance learners . Explain the group counselling activities you intend to organise for these students. Also discuss the media you may use for the group counselling activities.