

01029

**DIPLOMA IN ELECTRICAL AND
MECHANICAL ENGINEERING
(DEME)**

Term-End Examination

December, 2011

BME-044 : INDUSTRIAL MANAGEMENT

Time : 2 hours

Maximum Marks : 70

Note : Answer any Five questions. All carry equal marks

1. (a) What are the key characteristics of managerial work and roles of managers ? List them.
(b) What are the four management thoughts and approach ? Explain in brief. 7+7=14
2. (a) A manager needs to organise activities. What does organising refers to ? Explain the consequences of organising and the three basic steps involved in it. 7+7=14
(b) What are the reasons for planning ? Explain the four steps involved in planning.
3. Define Leadership. What are the characteristics of a good Leader ? Explain the three styles of Leadership. 1+4+3x3=14

4. (a) What do you understand by "Span of Control" ? What are the factors affecting span of control ? 7+7=14
- (b) What are the steps involved in delegation ? Explain the three fundamental elements in the delegation process.
5. What are the emerging trends in organisation structure ? Explain any three. 14
6. (a) What do you understand by Financial Market ? Explain the two categories of financial market ? 8+6=14
- (b) List out the six standard formulae for interest calculations explaining the notations used.
7. Write short notes on *any four* of the following :
- (a) Matrix organisation 3½x4=14
- (b) Safety management
- (c) Need Hierarchy theory of Maslow
- (d) Industrial Dispute Act 1947
- (e) Payment of Wages Act 1936.
-