

00018

**POST GRADUATE DIPLOMA IN GLOBAL  
BUSINESS LEADERSHIP**

**Term-End Examination**

**December, 2011**

**MGB-012 : RESEARCH METHODS**

*Time : 3 hours*

*Maximum Marks : 100*

*Note : Answer any five questions.*

*All questions carry equal marks.*

1. Business research is defined as the systematic and objective process of generating information to aid the making of business decisions. Explain. 20
  
2. (a) How do you identify a research problem ? 10  
(b) Distinguish between Qualitative and Quantitative research. 10
  
3. Explain the usefulness of secondary data in model building and data based marketing. 20
  
4. (a) Explain the advantages of internet sampling. 10  
(b) Explain the types of error in survey research. 10

5. Explain different types of scales and their properties. 20
6. (a) What do you mean by degrees of freedom? 10  
(b) Explain the characteristics of the t-distribution. 10
7. How to design a good Questionnaire? Why is pretesting of Questionnaire important? 20
8. Write short notes on the following.
- (a) Index Number 10  
(b) Central limit theorem 10
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