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**MASTER OF BUSINESS ADMINISTRATION
(NETWORK INFRASTRUCTURE
MANAGEMENT)
(MBANIM)**

**Term-End Examination
December, 2011**

MCR-007 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions. All questions carry equal marks.

1. (a) "HRM policies and principles contribute to the effectiveness, continuity and stability of the organisation" Give your view point with examples. 10
(b) Outline the policies and principles of HRM. 10
2. Define performance appraisal. If you were to audit an existing performance - appraisal system, what criteria would you use to judge its effectiveness ? 20
3. (a) Bring out steps in Training and Development process. 10
(b) Bring out criteria and techniques of evaluation of training results. 10

4. Design a questionnaire to survey "Employee perception of the company's present employees package system". 20
 5. Identify and discuss the factors that make unionisation attractive to employees. Are these factors different today than they were 30 years back ? 20
 6. (a) Explain the process of Job Analysis. 10
(b) Give the meaning and techniques of job design. 10
 7. "Management Development should down play job skills and leadership abilities and emphasis the ethical issues in managerial decision making". Discuss. 20
 8. Bring out the internal sources of recruitment. Discuss its relevance in present day content. 20
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