

00608

**MASTER OF BUSINESS ADMINISTRATION
(MBACT)**

Term-End Examination

December, 2011

**MCTE-024 : INDUSTRIAL RELATIONS AND
LABOUR LAWS**

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions. All questions carry equal marks.

1. Industrial Relations is not only conflict resolution but also building co-operation ? Critically examine. **20**
2. What is Dunlop's system theory of Industrial Relations ? Critically examine. **20**
3. Who are the stakeholders in the game of Industrial relations ? Critically examine the role of trade unions in Industrial relations ? **20**
4. What is collective bargaining ? How does it work ? Whether this institution is losing its importance in emerging IR scenario ? **20**

5. What is Management of discipline in Industry ? 20
How does it work ? Examine.
6. What is Grievance redressal system ? Is it 20
required ? Examine.
7. What is workers participation in Management ? 20
Is it working effectively in India ?
8. Write short notes on *any two* of the following : 10+10
- (a) Employers Association
 - (b) Management of Contract Labour
 - (c) Management of Sexual Harassment
 - (d) Work life balance
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