

00208

**EXECUTIVE MBA (EXMBA)**

**Term-End Examination**

**December, 2011**

**MCT-054 : OB AND MANAGEMENT PROCESS  
(MPOB)**

*Time : 3 hours*

*Maximum Marks : 100*

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*Note : Answer any five questions, all questions carry equal marks.*

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1. Define 'Management'. Distinguish between Management and Administration. 20
2. Outline the roles of a manager. What are the skills of a successful manager ? 20
3. Explain different approaches to management citing suitable examples. 20
4. Discuss different models of group development with illustration. 20
5. What are the independent variables ? Discuss their importance in Organisational Behaviour. 20

6. Explain the Process of communication. What are the barriers to communication. 20
  7. What is Learning Organisation ? Discuss the methods of creating learning organisation. 20
  8. In your own words, explain how change management is carried out in organisations. Illustrate. 20
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