

**ADVANCED DIPLOMA IN AIRPORT
OPERATION MANAGEMENT (ADAOM)**

Term-End Examination

December, 2011

**MAV-017 : AVIATION FINANCE MANAGEMENT
AND TERMINAL COMMERCIAL OPERATION**

Time : 3 hours

Maximum Marks : 100

Note : There are two sections A and B. Both are compulsory.

SECTION - A

Answer any five question. Each question carries 5 marks.

5x5=25

1. What are the key performance factors of the airport industry ?
2. Mention the basic accounting concepts and describe any two.
3. Briefly describe the four major components of a central air conditioning system.
4. What is an accounting cycle ? What are the steps involved in an accounting cycle ?
5. Mention the prohibited items in hand luggage in air travel.
6. Explain the concept of electronic ticket in air travel.

SECTION - B

Answer *any three* questions. Each question carries 25 marks

7. Describe the various aeronautical and non-aeronautical revenue streams accruing to an airport operator. 25
8. Describe the general passenger check-in procedure. 25
9. (a) What are the various actions to be taken in the airport for handling of VIP movement with car ? 15
(b) What are the special services provided to passengers with physical or intellectual disability ? 10
10. What is decision making ? What are the steps in decision-making ? What factors should be considered while taking a decision whether to shut down or continue a business ? 25
11. (a) Explain the various financial statements. 15
(b) What is a journal ? What are the steps involved in journalizing ? 10
12. (a) Explain the procedure involved in water cooler maintenance. 15
(b) Explain the terms 10
 - (i) Airline Reservation System.
 - (ii) Availability display and PNR.