

00103

**MASTER OF BUSINESS ADMINISTRATION
(MBACT)**

Term-End Examination

December, 2010

**MCT-012 : HRM CHALLENGES AND
DIRECTIONS**

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions. All questions carry equal marks.

1. Outline the objectives and functions of Human Resource Management. 20
2. What is Human Resource Demand Forecasting ? Briefly explain the techniques of HR Demand Forecasting. 20
3. Briefly explain the concept of HRD. Discuss the processes of HRD. 20
4. What is Competency Mapping ? Prepare a Competency Model for Sales Associates in any organization. 20

5. What is Human Resource Information System (HRIS) ? Explain the role of HRIS in Human Resource Management. 20
6. What is Human Resource Accounting ? Outline the benefits and limitations of Human Resource Accounting. 20
7. Discuss the current trends in HRM in India. 20
8. Write short notes on : 20
- (a) Employee Relations
 - (b) Employee Welfare
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