

MASTER OF ARTS (TOURISM
MANAGEMENT)

Term-End Examination

June, 2015

MTM-02 : HUMAN RESOURCE PLANNING AND
DEVELOPMENT IN TOURISM

Time : 3 hours

Maximum Marks : 100

*Note : Attempt any five questions in about 600 words each.
Each question carries equal marks.*

1. Explain why do we need improvements in HRD standards and why is HRP necessary in tourism ? 20
2. What do you understand by Job Evaluation ? What are its objectives and advantages ? 20
3. Write short notes on the following : 10+10=20
 - (a) Quantitative dimensions of HRP
 - (b) Tourism labour market behaviour
4. What are different types of Manpower Forecasts ? 20
5. Differentiate between job analysis and job description. How do you gather job information ? 20

6. Describe different approaches of effective human resource information system. 20
7. Write short notes on the following : 10+10=20
(a) Human Resource Auditing Process
(b) Human Resource Accounting
8. What do you understand by HRD instruments ? 20
Also explain the need of HRD.
9. "In India, tourism sector has both public and private sector looking in the development of human resources according to the needs of the sector". Critically analyse the statement. 20
10. Discuss the emerging trends and perspectives in HRD related to tourism sector. 20
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