

**M.Sc. IN HOSPITALITY ADMINISTRATION
(MHA)**

Term-End Examination

June, 2015

00238

**MHA-13 : BASICS OF HUMAN RESOURCE
PLANNING**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions in about 600 words each. All questions carry equal marks.

1. What do you understand by Human Resource Planning ? Is there a need for human resource planning in hospitality industry ? 20
2. What do you mean by job analysis ? Explain the process of job analysis. 20
3. Describe the various forecasting techniques. Explain how these techniques are being used in the forecasting process. 20
4. Explain the various methods of human resource supply in an organisation. 20

5. What do you understand by job evaluation ?
Explain the various job evaluation methods. 20
 6. What is recruitment ? What are the methods and techniques of recruitment ? 20
 7. What is Management by Objectives (MBO) ?
What are its key features ? 20
 8. Discuss the HRD characteristics required by the hospitality industry. 20
 9. Discuss the different strategies for career development. Substantiate your answer with suitable examples. 20
 10. Define Organisational Development. Describe the various phases of organisational development plan with illustrations. 20
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