

00188

**MBA IN INTERNATIONAL HOSPITALITY  
MANAGEMENT**

**Term-End Examination**

**June, 2015**

**MHY-014 : TRAINING AND DEVELOPMENT**

*Time : 3 hours*

*Maximum Marks : 100*

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*Note : Attempt any five questions. All questions carry equal marks.*

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1. Discuss the advantages and disadvantages of on the Job Training. 20
2. Explain training need analysis. Discuss the role of individual motivation in training. 10+10=20
3. Discuss in detail the process of knowledge transfer. 20
4. What are the various methods of training used in a hotel ? 20
5. As a training manager how will you evaluate the training need of the Front office Department. 20

6. Discuss the following training methods / Techniques with their advantages. **4x5=20**
- (a) Role Playing
  - (b) Business Games
  - (c) In basket Exercise
  - (d) Laboratory training
7. "The training climate of an organization affects the performance of its staff". Justify with examples. **20**
8. What are the objectives of Human Resource Audit ? **20**
9. Explain the importance of career planning in the motivation of staff. **20**
10. Write a short note on **any four** : **4x5=20**
- (a) E - learning
  - (b) Brain storming
  - (c) Training Pedagogy
  - (d) Different learning styles
  - (e) Concept of training
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