

**MASTER OF ARTS (PSYCHOLOGY)**

**Term-End Examination**

**June, 2015**

01878

**MPCE-031 : ORGANIZATIONAL BEHAVIOUR**

*Time : 2 hours*

*Maximum Marks : 50*

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*Note : All sections are compulsory.*

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**SECTION A**

*Answer any two of the following questions in about 500 words each :*

*2×10=20*

1. What is organizational psychology ? Discuss the scope of organizational psychology. 3+7
2. Examine the four models of organizational behaviour. 10
3. Write a note on Vroom's Expectancy Theory with suitable examples. 10
4. Explain the process of motivation for higher morale and productivity. 10

## SECTION B

Answer any **four** of the following questions in about  
300 words each :

4×6=24

5. What is work motivation ? Describe its characteristics. 6
6. Explain the job characteristics model. 6
7. Discuss the various techniques to resolve workplace conflict, with suitable examples. 6
8. Discuss how Self-Efficacy affects behaviour. 6
9. Elucidate the role of ethics in Organizational Behaviour Management. 6

## SECTION C

*Writes short notes on any two of the following in about 100 words each :*

*2×3=6*

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|---|----------|
| <b>10. Organizational Behaviour in Indian context</b> | <b>3</b> |
| <b>11. Measurement of Job Satisfaction</b>            | <b>3</b> |
| <b>12. Two characteristics of a leader</b>            | <b>3</b> |
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