

**MASTER OF ARTS (PUBLIC POLICY)**

**Term-End Examination**

**June, 2015**

00468

**MPP-003 : PUBLIC SYSTEMS MANAGEMENT**

*Time : 3 hours*

*Maximum Marks : 70*

*(Weightage : 70%)*

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**Note :** Answer any **seven** questions. All questions carry  
10 marks each.

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1. "The IAS of the new era needs to understand public systems more than public administration." Explain. 10
2. Discuss the characteristics of Public Systems Management. 10
3. 'Digital divide' is a bigger challenge than the divide on any other parameter for the India of the future. Do you agree with the statement ? Explain. 10
4. Group decision-making may not be the right way to solve many problems in contemporary governance. Explain with examples. 10

5. "Change management is the key to improving governance." Elucidate. *10*
  
  6. "The social sector issues like Healthcare and Education need to be looked through the lens of public systems and not just convergence." Explain with the help of examples. *10*
  
  7. Discuss the models of governance and explain which model is most suitable for India. *10*
  
  8. Explain the concept of Principal – Agent Theory with reference to Public Systems Management. *10*
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