

**CERTIFICATE IN NGO MANAGEMENT (CNM)**

**Term-End Examination**

**June, 2015**

**BMS-001 : INTRODUCTION TO NGO  
MANAGEMENT**

*Time : 2 hours*

*Maximum Marks : 50*

*(Weightage : 70%)*

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*Note : Attempt any five questions. All questions carry equal marks.*

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1. Describe the characteristics and functions of NGOs.
2. What do you understand by NGO environment ? Explain with suitable examples.
3. Do you feel that NGOs are undergoing a role shift in society ? Give reasons.
4. Write short notes on :
  - (a) Ethical challenges for NGOs.
  - (b) Organization Development.
5. How do delegation and coordination help in the functioning of NGO ? Explain.

6. Briefly explain the principles of communication. Which barriers in communication would you find in the NGOs usually ?
  7. What are the various principles of report writing ? Discuss the various stages involved in report writing.
  8. How do mobile phones and radios help the NGOs ? Discuss.
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