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MAH-008

POST GRADUATE CERTIFICATE COURSE IN HEALTH INSURANCE (PGCHI)

00402

Term-End Examination
June, 2015

MAH-008: MARKETING, DEVELOPMENT AND NEWER INITIATIVES IN HEALTH INSURANCE

Time: 3 hours

Maximum Marks : 100

Note: Attempt any **five** questions. All questions carry equal marks. Each question carries 20 marks.

- 1. Write in detail about any **two** of the following: $2\times10=20$
 - (a) Marketing Information System
 - (b) Insurable Risk
 - (c) Case Management
 - (d) Third Party Cover
 - (e) Advertising
- 2. Describe in detail about marketing in health insurance.
- 3. Define personal selling and describe its types.

20

20

4.	Explain how marketing is different from selling.		20	
5.		details of Marketing Information System example.	20	
6.		Define innovation and describe in detail about the sources of innovation in insurance.		
7.	Explain any two of the following: $2\times10=$)=20	
	(a)	Market Research		
	(b)	First Unpaid Premium		
	(c)	Bonus and Promotion		