

MASTER OF BUSINESS ADMINISTRATION

(AVIATION BUSINESS MANAGEMENT)

(MBAAVBM)

Term-End Examination

00231

June, 2015

**MAV-003 : AIRPORT OPERATIONS AND
SERVICES MANAGEMENT**

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions. All questions carry equal marks.

1. (a) Discuss the factors affecting the scale of facilities to be provided in the terminal building of an airport. 10
- (b) Explain the various terminal building concepts with its merits and demerits. 10
2. (a) Define environmental impact assessment. List out the details to be furnished while submitting environmental impact statement and report for environmental clearance of an airport. 10
- (b) Discuss noise impact mitigation which could be adopted for airports. 10

3. Explain in detail about different types of Airport Emergency situations. 20
 4. Describe 'Ten' airside driving rules. 20
 5. Explain the various activities to be coordinated by the terminal manager of an airport. 20
 6. (a) Discuss the safety precautions to be taken by a driver for operation of his vehicle in the operational area of an airport. 10
 - (b) Explain the FOD control measures to be carried out in the airside of an airport. 10
 7. (a) List the agencies/organisations involved in the facilitation of coordination during VIP movements. 10
 - (b) List the persons eligible for exemption from pre-embarkation security checks while travelling through Airports. 10
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