

No. of Printed Pages : 2

MER-010

**MASTER OF ARTS
(ENTREPRENEURSHIP)
(MAER)**

**Term-End Examination
June, 2024**

**MER-010 : ORGANIZATION MANAGEMENT AND
LABOUR RELATIONS**

Time : 3 Hours

Maximum Marks : 100

*Note : Attempt any **five** questions. All questions
carry equal marks.*

1. (a) 'Organisational designs provide comprehensive insight into the working of various departments.' Explain the role of Departmentation in organisational design. 10
- (b) What is external business communication? Explain its objectives. 10
2. 'Managers at various levels require different skillsets for upward mobility.' Elaborate with the help of example. 20
3. Write short notes on any **two** of the following : 10+10=20
 - (a) Team Building

P. T. O.

[2]

- (b) Qualities of Effective leader
 - (c) Human Resource Information System (HRIS) as a tool
4. (a) Explain the functions of Attached offices and Subordinate offices in context of labour administration in India. 10
- (b) Discuss the function of Autonomous organisation under Ministry of labour. 10
5. What do you understand by social security ? Explain the features of the Employee's State Insurance Act, 1948. 20
6. Discuss in detail the factors governing the recruitment of human resources in organisation setup. 20
7. Write short notes on any *two* of the following :
10+10=20
- (a) Techniques of Recruitment
 - (b) Organising
 - (c) Individual *vs.* Group decision making
8. 'Stress Management has assumed greater importance in the modern organisation.' Explain the strategies of stress management in the above context. 20