

No. of Printed Pages : 2

MS-10

[2]

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MANAGEMENT PROGRAMME (MP)

Term-End Examination

June, 2024

**MS-10 : ORGANISATIONAL DESIGN,
DEVELOPMENT AND CHANGE**

Time : 3 Hours

Maximum Marks : 100

Weightage : 70%

Note : Attempt any five questions. All Questions carry equal marks.

1. Explain the purpose of an organisational design and describe the factors affecting an organisation design.
2. Describe and discuss the contemporary approaches to organisational design and their implications.
3. What is an organisation development ? Explain :
 - (a) Business Process Re-engineering

(b) Benchmarking as an intervention to organisational development.

4. Describe questionnaire as a diagnostic tool and discuss the advantages and limitations.
5. Describe and discuss various stages of organisational development.
6. Explain different phases of a planned changes and the factors contributing to resistance to change.
7. Identify and explain the competencies required for a change agent.
8. What kind of practices are required to have an effective quality of work life ?

P.T.O.