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MMPO-004

**MASTER OF BUSINESS
ADMINISTRATION (MBA)**

Term-End Examination

June, 2024

**MMPO-004 : MANAGEMENT INFORMATION
SYSTEMS**

Time : 3 Hours

Maximum Marks : 100

Weightage : 70%

Note : (i) Answer any **five** questions.

(ii) All questions carry equal marks. Each question carries 20 marks.

1. What is decision making process ? Explain the various steps involved in decision making process ? Differentiate between information system and sources.
2. What is Management Information System (MIS) ? What are the advantages and disadvantages of MIS ? Briefly explain the legal issues in information system.

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3. What is spreadsheet analysis ? Discuss the various standard techniques and tools used in spreadsheet analysis. What are the advantages of spreadsheet analysis ?
4. What is data processing ? Explain the different steps involved in the data processing. Explain the different types of data with a suitable example.
5. What is Enterprise Resource Planning (ERP) ? Briefly discuss the fundamental technology, solutions, and functional modules of ERP.
6. Discuss the social and economic impact of blockchain technology. What is the future trend of block chain ? Briefly explain.
7. Write short notes on any *four* of the following :
 - (i) Google Search Engine
 - (ii) Customer Relationship Management (CRM)
 - (iii) Cryptographic Algorithms
 - (iv) Business Intelligent
 - (v) Virtual Box