

No. of Printed Pages : 3

MMPH-005

**MASTER OF BUSINESS
ADMINISTRATION/MASTER OF
BUSINESS ADMINISTRATION IN
HUMAN RESOURCE MANAGEMENT/
POST GRADUATE DIPLOMA IN
HUMAN RESOURCE MANAGEMENT
(MBA/PGDIHRM/MBAHM)**

Term-End Examination

June, 2024

**MMPH-005 : ORGANISATIONAL DEVELOPMENT
AND CHANGE**

Time : 3 Hours

Maximum Marks : 100

Weightage 70%

Note : Answer any **five** questions. All questions carry 20 marks each.

1. What do you understand by change ? Discuss different factors which affect business change. Cite example of organisational change and the factors responsible.

P. T. O.

2. Describe different models of change, which focus on the individuals. Explain the *ten* dimensions which bring about organisational change through role efficacy.
3. Define and discuss the stages of OD. What are the essentials for success of OD ?
4. What is organisational anyalysis and organisational diagnosis ? What are the different methods of an organisational analysis ? Discuss.
5. Write short notes on the following :
 - (a) Joint ventures
 - (b) Dealers and distributors
 - (c) Role of financial institutions as advisors in the merger process
 - (d) The special features of the 1980's in the history of M&A

[3]

6. Discuss the role of efficacy as a team building intervention. Explain the role of negotiation as a technique of team building.
7. Explain the key roles in organisational change and main functions of the implementation team. Enlist the role of Chief Implementer.