

No. of Printed Pages : 3

MMPH–001

**MASTER OF BUSINESS
ADMINISTRATION (MBA)**

Term-End Examination

June, 2024

**MMPH–001 : ORGANISATIONAL THEORY
AND DESIGN**

Time : 3 Hours

Maximum Marks : 100

(Weightage : 70%)

Note : Answer any **five** of the following questions.

All questions carry equal marks.

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1. Briefly describe and discuss different approaches to organizations and their relevance in the present day context.

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2. Describe classical organization theories and their impact on organization's functioning. Give examples.
3. How does Mintzberg's theory provide a linkage between an organization's business strategy and organization design ? Explain.
4. Differentiate between efficiency and effectiveness of an organization. How do you measure organizational effectiveness ?
5. Briefly describe contemporary forms of organizational designs and the reason to have such a structure. Discuss.
6. Differentiate between job enlargement and job enrichment. Briefly discuss contemporary approaches to job design.

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7. Identify and discuss emerging trends at work.
8. What is organizational conflict ? Discuss sources of organizational conflict and how can they be resolved.