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## BACHELOR OF BUSINESS ADMINISTRATION (SERVICES) (BBASM)

#### **Term-End Examination**

#### June, 2024

### BSM-001 : FUNDAMENTALS OF MANAGEMENT

Time : 2 Hours Maximum Marks : 50

Note : Attempt all questions.

1. Answer all questions. Each question carries 1 mark.

 $1 \times 10 = 10$ 

- (a) State whether the following statements are true or false :
  - (i) Management is considered to be an emerging profession. (True/False)
  - (ii) Long-term planning does not concern with the future operations of the organisation.

(True/False)

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### [2] BSM-001

- (iii) Controlling does not involve specifying objectives. (True/False)
- (iv) Objective setting is the central theme in MBO. (True/False)
- (v) Strategies and policies are not related.

(True/False)

- (b) Fill in the blanks :
  - (i) ..... is a powerful factor which affects planning.
  - (ii) Linear programming is used for ...... allocation of resources in the organisation.
  - (iii) A function is referred to as ..... of activities.
  - (iv) Intermediate level Management is also called as ..... management.
  - (v) ..... is a part of management.
- Answer any *five* of the following questions in about
  100 words each. Each question carries 2 marks.

 $2 \times 5 = 10$ 

# **BSM-001**

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- (a) "Administration is alone management."Explain.
- (b) What are the main elements (subsystems) of a business system ?
- (c) Enlist the steps involved in the management process.
- (d) Define organisation structure.
- (e) List the importance of controlling.
- (f) What are Key Result Areas (KRAs) in MBOs.
- (g) What is strategic intent ?
- Answer any *four* of the following questions in about
  250 words each. Each question carries 5 marks.

 $5 \times 4 = 20$ 

- (a) Why is necessary for organisation to audit and evaluate the interval environment ?
- (b) Explain the process of forecasting.
- (c) Explain any two types of organisation structure.
- (d) 'Every function is a bunch of related decisions.'Comment on the statement.
- (e) Give a brief on contingency or situational school.

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- (f) What do you understand by economic and social objectives ?
- 4. Answer any one question in 500 words. Which carries 10 marks.  $10 \times 1 = 10$ 
  - (a) What are the different types of Quantitative techniques which are used for decision-making.
    Explain the Linear Programming technique in detail.
  - (b) What is the importance of management for achieving any type of objective ? Explain.

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