

**P. G. DIPLOMA IN INDUSTRIAL
SAFETY (PGDINDS)**

Term-End Examination

June, 2024

**MIS-026 : COMMUNICATION SKILLS FOR
INDUSTRIAL SAFETY PERSONNEL**

Time : 3 Hours

Maximum Marks : 70

Note : *Attempt any **five** questions. All questions carry equal marks.*

1. (a) Explain the use of communication for workplace safety. 7+7=14
 - (b) What are the barriers to communication ? Explain with examples.

2. (a) Explain the difference between social skills and soft skills. How are these useful to you as an industrial safety personnel ?
 - (b) What are the dynamics of group communication ? Explain any **five** postulates that you would like to include in a group discussion centered around the theme of 'innovative ways of creating public awareness on safety issues'.

3. (a) What is ICT and what are its components ?
7+7=14
- (b) Explain the applications of ICT in any five sectors of your choice.
4. Why audience analysis is important ? Pick any *two* kinds of audiences and explain how to write for them ? 14
5. You have attended a two-day conference on latest technology and various equipments used for construction safety. File a trip report on the same (**500** words) 14
6. What are the facets of personality development ? If you were a personality trainer and you were to address high school students, who are largely type 'A' personalities, on the importance of body language, list down any 10 points that you would address during your speech/talk. 14
7. What is a group ? Explain the types of groups. 14
8. Write a note on any *two* the following : 2×7=14
- (a) Emotional intelligence
 - (b) Stress management
 - (c) Anger management
 - (d) Mood and its nature