

No. of Printed Pages : 3

BEGE-145

**BACHELOR OF ARTS (GENERAL)
ENGLISH (BAG)**

**Term-End Examination
June, 2024**

BEGE-145 : SOFT SKILLS

Time : 3 Hours

Maximum Marks : 100

Note : *Attempt all question in about 350 words each. All questions carry equal marks.*

1. Explain the importance of Soft Skills. Why do they prove to be significant in achieving personal and professional goals ? 20

Or

Discuss the importance of problem solving skills in the workplace. What are some strategies to develop effective problem solving skills ?

P. T. O.

2. How can we nurture interpersonal skills ?
Discuss the significance of SWOC analysis in that context. 20

Or

Explain the concept of stress and its impact on individuals. Provide examples of effective stress management ways.

3. How can we communicate in a gender and race neutral manner in our professional communications ? Give suitable examples. 20

Or

Write a detailed note on skills in strategic and creative thinking.

4. Discuss the most crucial values attached to leadership. Elaborate with suitable examples. 20

Or

Discuss the role of cultural diversity and inclusion at the workplace with ways that organisations can adopt to promote that.

[3]

5. Discuss the importance of good listening. How does that play an important role in building effective teams ? 20

Or

‘Flexibility is a valuable attribute in the personality of an individual that helps to enhance leadership skills.’ Discuss it.